

## **Program Manager, Corporate Training & Patient Excellence**

### **About the job**

The Program Manager, Corporate Training & Patient Excellence will be responsible for program management and tactical support for internal and customer training and education programs, designing and developing training curriculum and content, planning and executing event coordination, and partnering with other functional areas such as Sales, Marketing, Clinical Affairs, and Product Development to align education with business objectives and product launches.

Ideally, it is preferred that this individual be located in Minnesota, where the Neuros Medical company headquarters is located.

### **Responsibilities:**

#### **Program Management**

- Program Management and tactical support for internal and customer training programs (New Hire, Continuing Education, Clinical/Staff).
- Develop training agendas, and coordinate cross-functional content, tools and resources.
- Transfer clinical, procedural, and therapy knowledge into effective training content.
- Facilitate internal and staff training sessions.
- Track KPIs, apply evaluation frameworks (e.g., five levels), analyze results, and optimize program impact.

#### **Content Development**

- Design & develop multi-channel curriculum and content for internal and customer education (in-person, hands-on, virtual and e-learning).
- Administer the learning management system and content, including licensing, module development, updates, and maintenance.

#### **Cross-Functional Collaboration**

- Partner with Sales, Marketing, Clinical Affairs, and Product Development to align education with business goals and product launches.
- Enable sales representatives with the knowledge and tools to effectively demonstrate, sell, and support Neuros products

#### **Administration**

- Coordinate training and education events, including planning, execution, and optimization.

- Manage program budgets and vendors, including platform vendors, hotels, and meeting/lab facilities.
- Oversee supplies, demos, resources and tools to support new hire onboarding and ongoing training programs.

#### Education and Experience:

- 2 year Technical Certification or bachelor's degree
- Experience in clinic or site office or field clinical support role
- Experience in corporate development, sales training/sales support, or HCP & Allied Health training education
- Demonstrated knowledge of best practices, methodologies, and technologies related to adult training & education
- Compliance experience: AdvaMed, FDA, Sunshine Act, etc
- 5 or more years of related experience

#### Skills and Qualifications:

- Strong project management, instructional design, and presentation skills
- Experience in managing end-to-end logistics of organized training events with measurable results
- Deep understanding of medical devices, clinical applications, and the healthcare market.
- Excellent communication, relationship-building, and leadership abilities.
- Experience in a regulated industry (Pharma/Med Device)
- Familiarity with online learning management systems and tool sets using training (i.e. Allego, Seismic, Articulate, Camtasia, Synthesia, etc.)
- MS Office Suite (including PowerPoint, Teams, SharePoint, etc.)

Neuros Medical offers competitive health and wealth benefits for our employees. A range of factors, including location, skills, and experience, will be considered.

### **About Neuros Medical, Inc.**

There are over two million amputees in the U.S., with an estimated 185,000 new amputations occurring every year. Post-amputation pain includes both phantom limb pain and residual limb pain and impacts nearly one million Americans, representing a significant unmet medical need as existing treatment options are limited and consist primarily of opioids and gabapentinoids. Neuros Medical is a privately held company and the maker of the Altius® Direct Electrical Nerve Stimulation System designed for the treatment of chronic post-amputation pain. Our mission is to reduce pain

and restore life for people suffering with post-amputation pain. We are a passionate team guided by our core values and committed to our patients and the healthcare professionals who care for them.

**Our Core Values:**

**Patients First. Team Before Self. Deliver Excellence. Accountable. Humility.**